

Privacy Statement

CETIS-Comprehensive Environmental Toxicity Information System

Last updated: 16 June 2026

1. Introduction

This Privacy Statement explains how Tidepool Scientific, LLC (“we”, “us”, or “our”) collects, uses, stores, and protects personal data when you use CETIS (the “Software”). We are committed to protecting your personal data and complying with the EU General Data Protection Regulation (EU) 2016/679 (“GDPR”) and all applicable data protection laws.

Please read this statement carefully. By installing and using the Software you acknowledge that you have read and understood this Privacy Statement.

2. Data Controller

The data controller responsible for your personal data is:

Tidepool Scientific, LLC

P.O. Box 2203

McKinleyville, CA 95519 USA

Email: support@tidepool-scientific.com

Phone: 1-707-839-5174

If you have any questions about how we handle your personal data, please contact our Data Protection Officer (if applicable) at: michael.ives@tidepool-scientific.com

3. Personal Data We Collect

The Software collects the following categories of personal data:

3.1 Data You Provide Directly

- Name — used to personalise your experience and for account identification.
- Email address — used for account registration, licence verification, and communications related to your use of the Software.

3.2 Data We Do Not Collect

We do not collect special categories of personal data (such as health, biometric, or genetic data), payment card information, or precise location data through the Software.

4. Legal Basis for Processing

We process your personal data only where we have a valid legal basis to do so under Article 6 GDPR. The legal bases we rely on are:

- Performance of a contract (Art. 6(1)(b) GDPR) — Processing is necessary to provide you with the Software and its features (e.g., licence verification using your email address).
- Legitimate interests (Art. 6(1)(f) GDPR) — We may process your name and email to provide technical support, notify you of critical security updates, or prevent fraud, provided these interests are not overridden by your rights.
- Consent (Art. 6(1)(a) GDPR) — Where we rely on consent (e.g., for optional marketing emails), you may withdraw your consent at any time without affecting the lawfulness of processing before withdrawal.
- Legal obligation (Art. 6(1)(c) GDPR) — We may process your data where required to comply with a legal obligation (e.g., tax or accounting laws).

5. How We Use Your Personal Data

We use the personal data described in Section 3 for the following purposes:

- To create and manage your user account.
- To verify your licence and enable access to the Software.
- To send you important administrative messages (e.g., licence expiry, critical updates, security notices).
- To respond to support requests and troubleshoot technical issues.
- To comply with our legal and regulatory obligations.
- To detect and prevent fraudulent or unauthorised use of the Software.

We do not use your personal data for automated decision-making or profiling that produces legal or similarly significant effects.

6. Sharing Your Personal Data

We do not sell your personal data. We may share your data with the following categories of recipients only where necessary and on a need-to-know basis:

- Service providers — Third-party vendors who assist us in operating the Software (e.g., email delivery, cloud hosting, customer support tools). These providers act as data processors under written contracts that include GDPR-compliant data processing terms.
- Legal authorities — We may disclose your data to courts, regulators, or law enforcement agencies where required by law or to protect our legal rights.
- Business transfers — In the event of a merger, acquisition, or sale of assets, your personal data may be transferred to the relevant third party, subject to equivalent privacy protections.

7. International Data Transfers

Where we transfer personal data outside the European Economic Area (EEA), we ensure that appropriate safeguards are in place in accordance with Chapter V GDPR, including:

- Standard Contractual Clauses (SCCs) approved by the European Commission.
- Transfers to countries that benefit from an adequacy decision by the European Commission.

You may request information about the specific safeguards we apply to international transfers by contacting us at the address in Section 2.

8. Data Retention

We retain your personal data only for as long as is necessary to fulfil the purposes set out in this Privacy Statement, unless a longer retention period is required by law. Our retention periods are:

- Account data (name and email): retained for the duration of your account and deleted within 30 days of account closure, unless we are legally obliged to retain it for longer.
- Support correspondence: retained for up to 3 years from the date of resolution.
- Financial and legal records: retained for the period required under applicable law (typically 7–10 years).

9. Your Rights Under GDPR

Subject to applicable law, you have the following rights regarding your personal data:

- Right of access (Art. 15) — You may request a copy of the personal data we hold about you.
- Right to rectification (Art. 16) — You may ask us to correct inaccurate or incomplete data.
- Right to erasure (Art. 17) — You may request deletion of your personal data (“right to be forgotten”) in certain circumstances.
- Right to restriction of processing (Art. 18) — You may ask us to restrict how we use your data in certain circumstances.
- Right to data portability (Art. 20) — You may receive your data in a structured, machine-readable format and transmit it to another controller.
- Right to object (Art. 21) — You may object to processing based on our legitimate interests or for direct marketing.
- Right to withdraw consent (Art. 7(3)) — Where processing is based on consent, you may withdraw it at any time without affecting prior processing.
- Right to lodge a complaint — You have the right to lodge a complaint with your national supervisory authority. A list of EU supervisory authorities is available at: https://edpb.europa.eu/about-edpb/about-edpb/members_en

To exercise any of these rights, please contact us at support@tidepool-scientific.com. We will respond within one calendar month. We may need to verify your identity before processing your request.

10. Security

We implement appropriate technical and organisational measures to protect your personal data against unauthorised access, disclosure, alteration, or destruction, in accordance with Article 32 GDPR. These measures include encryption of data in transit, access controls, and regular security reviews.

However, no method of transmission over the internet or electronic storage is completely secure. While we strive to protect your personal data, we cannot guarantee its absolute security.

11. Local Data Storage

The Software stores certain data locally on your device (such as your preferences and session information). This data does not leave your device unless explicitly described elsewhere in this statement. You can delete locally stored data by uninstalling the Software or clearing its application data through your operating system.

12. Children's Privacy

The Software is not directed at children under the age of 16. We do not knowingly collect personal data from children. If you believe we have inadvertently collected data from a child, please contact us immediately so we can delete it.

13. Changes to This Privacy Statement

We may update this Privacy Statement from time to time to reflect changes in law, our practices, or the features of the Software. We will notify you of material changes by displaying a notice within the Software or by sending an email to the address associated with your account. The "Last updated" date at the top of this document reflects the most recent revision. Your continued use of the Software after the effective date of any changes constitutes your acceptance of the updated statement.

14. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Statement or our data processing practices, please contact us:

Email: support@tidepool-scientific.com

Postal address: Tidepool Scientific LLC, P.O. Box 2203, McKinleyville, CA 95519 USA